TP Link VX220 Modem Setup

Fibre to the Node (FTTN) / Fibre to the Basement (FTTB)

Step 1: Confirm Your Internet is Active

You should have received an SMS from us confirming that your internet service is active. If you haven't received this message, please wait until you receive it before proceeding with the setup.

Step 2: Unbox Your Modem

Before starting, make sure you have all items in the box, including the necessary cables shown in the "Cables Included" section.

Cables Included



Ethernet Cable (RJ-45)

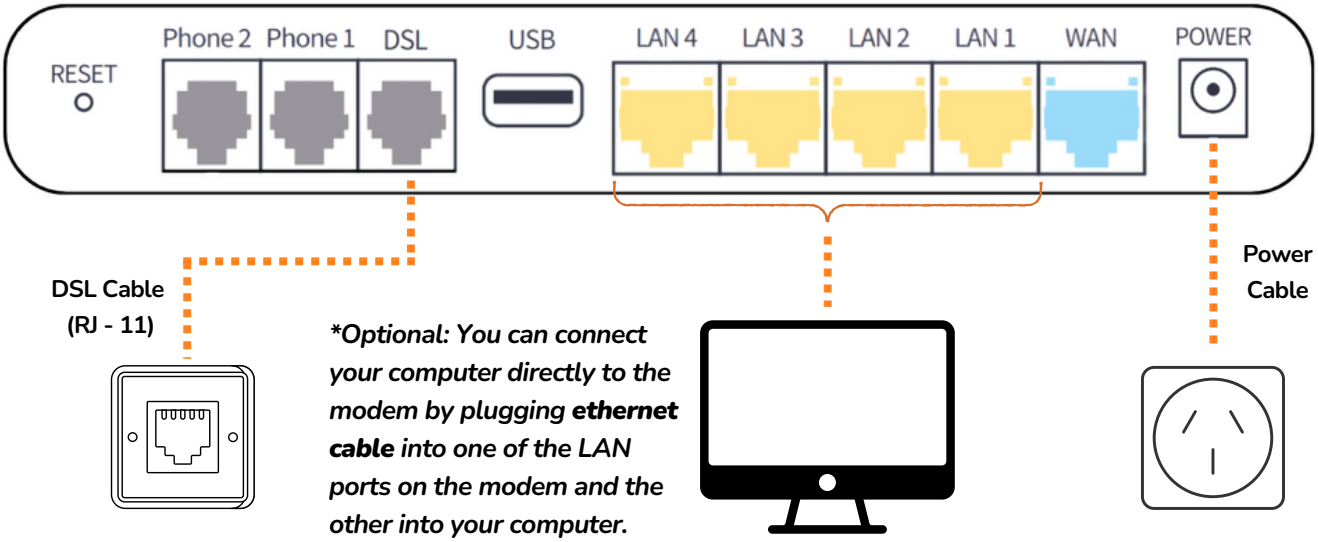


DSL Cable (RJ - 11)



Power Cable

Step 3: Set Up Your Modem Connections



Step 4: Wait 15 Minutes for the Modem to Initialize

After about 15 minutes, you should see Power, Internet, and Wi-Fi lights turn solid blue.



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Step 5: Connect Your Devices to Wi-Fi

- Look for the Wi-Fi name (SSID) and password, which can be found on a sticker on the back or bottom of the modem.
- On your device (e.g., smartphone, tablet, or laptop), go to Wi-Fi settings and select the modem's Wi-Fi name.
- Enter the Wi-Fi password when prompted and connect.



Step 6: Test and Get Started!

Open a web browser on a connected device and visit a website to confirm that the internet connection is working.

Troubleshooting Tips

Issue	Solution Guide
No Blue Light	Check that the DSL cable is firmly connected to both the modem and the telephone wall socket.
Slow Speeds	Try moving closer to the modem if you're using Wi-Fi, or consider using an Ethernet cable for a more stable connection.
No Wi-Fi Signal	Make sure Wi-Fi is enabled on your modem and that your device is within range.

Still Having Problems?

Contact our support via
Email: support@etel.com.au
Call us: 1300 383 588

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